# **JPPLIER GUIDE**

Invoice Management Creating & submitting invoices

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# **Coupa Supplier Portal (CSP)**

### Creating and submitting invoices

मु <b>CSP Pur</b>	chase (	Order (P	<b>'O)</b> e	mail			HOME
Reply Reply All Forward Delete Mo	ove Mark - Add -	View - Print Close		ſ			
New PO Fri 1/8/2021 7:13 PM From: THE FOSCHINI GROUP LIMITED					1	CSP PO email	
To: Officebox@testing.s2pconsulting.co.za					1.1	In your Purchase Orde 'View Order' button to	
म्हुल पहुले THE FOSCHIN	NI GROUP LIMITED F	Purchase Order #C000		·			
Hi Thandi, You have received a new purchase order #C000001 Submitted By Katlego Leeuw Supplier Office Box Total 560,00 ZAR Items Notebook (Black) Notebook (Pink) Notebook (Yellow)	683 from THE FOSCHINI GROUF 1 Each @ 70,00 1 Each @ 70,00 6 Each @ 70,00	70,00 zar 70,00 zar	.1 rder	Office Box Officebox@testing.s2pconsulting  I EA Notebook (Black) for 70,00 ZAR Supplier Office Box • Commodity Office Supplies • Co Budget_100_UAT Week 1  I EA Notebook (Pink) for 70,00 ZAR Supplier Office Box • Commodity Office Supplies • Co Budget_100_UAT Week 1  6 EA Notebook (Yellow) for 420,00 ZAR Supplier Office Box • Commodity Office Supplies • Co Budget_100_UAT Week 1	Parow Weste 7500 South Attn: k	ern Cape Africa Katlego Leeuw • Account 101-K-100001210300 • Period • Account 101-K-100001210300 • Period	
More Detail PO ID C000001683 Status Issued - Scheduled for of Order Date 2021/01/08 Revision Date 2021/01/08 Reg # 2139	Department email Last Opened Acknowledged At Payment Term Shipping	None None			Total	560,00 ZAR	
Supplier	Shipping		_		ness Spend Management		-





: :	2	Enter your login credentials to login to your account.	
Register New to Coupa? Create your account or click here for help.	Log In Welcome back! Login or click here for help.	2.1	Your email address.
First Name	2.1 * Email Address Officebox@testing.s2pconst * Password ······	2.2	Password.
Company * Email	2.3 Forgot Your Password?	2.3	Click on ' <b>Log In</b> '.
Register			

### **Creating an invoice** Purchase Order (PO)



HOME







<b>çoupa</b> supplier portal		THANDI -   NOTIFICATIONS 3   H	IELP~ 4	Orders Tab
Home Profile Orders Service/Time Sheets ASI	N Invoices Catalogues Business Perfor	mance Sourcing Add-ons Setup		
	nanges Deliveries		4.1	Click on the ' <b>Orders</b> ' tab in the CSP.
4.1 You have 1 customer announcements related to	to Orders (THE FOSCHINI GROUP LIMITED) <u>View A</u>	II Announcements	4.2	Click on the ' <b>Create Invoice</b> ' icon of the PO in the Actions column of the
	Select Cus	THE FOSCHINI GROUP LIMITED	✓	Purchase Orders table.
Purchase Orders				
Instructions From Customer	aliae on http://fg.co.zo/oumlier.or.coll.Vegan.on/time			
Dear Supplier, please see our supplier PO and Invoice guid	Action to Invoice from a Purchase Ord	er		
	View All	Search 🔎		
PO Number Order Date Status Acknowledged At	Items Unanswered Comm	eents Total Assigned To Actions		
C000001683 2021/01/08 Issued None	1 each of Notebook (Black)No1 each of Notebook (Pink)6 each of Notebook (Yellow)	560,00 ZAR		

Creating an invoice





CSP: Creating an invoice



Invoices tab

<b>≽coup</b> a	a supplier portal					THANDI ~	NOTIFICATION	IS 3   HELP 🗸		You PO presents in the PO table.
Home				Catalogues	Business Performance	e Sourcing	Add-ons S	etup	5.3	Click on the ' <b>Create Invoice</b> ' icon for the PO in the Actions column of the
Orders	Order lines Returns Or	rder Changes Order Line Cł	anges Deliverie	S						Purchase Orders table.
	A You have <b>1 custom</b>	er announcements related f	o Orders (THE FC	SCHINI GROUF	P LIMITED) <u>View All Anno</u>	<u>uncements</u>				
					Select Customer	THE FOSCHINI	GROUP LIMITED	~		
	Purchase Or	ders								
	Instructions From Custo	mer								
	Dear Supplier, please see ou	ur supplier PO and Invoice guid	eline on http://tfg.co.	za/supplier or call	Yogan anytime					
		Click the	Action to In	voice from a	Purchase Order					
		Click the	Action to In	voice from a	Purchase Order	✓ Search	Q	1		
	PO Number Order Date	Click the Status Acknowledged At					ped To Actions	1		

### **Compliant invoicing 'Terms of Use'**



								THAND	NOTIFICA				
्रे coup	a suppli	erporta						THANDIN	NOTIFICA		.P V		Compliant invoicing
Home	Profile	Orders	Service/Time Sheets	ASN	Invoices	Catalogues	Business Performance	Sourcing	Add-ons	Setup		6	Compliant invoicing
Invoices	Invoices Li	nes Paym	ent Receipts									6.1	If the Terms of Use has not been signed
										_		0.1	yet or there is an updated version of the
	📣 You	ı have <b>1 cus</b>	tomer announcements r	elated to	Invoices (THE	FOSCHINI GRO	UP LIMITED) View All Annou	uncements					'Terms of Use', you are prompted to
													review and accept it.
							Select Customer	THE FOSCHI	NI GROUP LIM	TED	~		Click on 'I accept' to accept the Terms of
											- 1	6.2	Use.
	transla	tion missing	g: en-ZA.supplier_accepte	d_terms.	ead.visit_once	2				×	- 1		036.
											- 1	E	lectronic Invoices submitted or generated via Coupa
			ing Terms of Use have been			_					- 1		r the Coupa Supplier Portal (CSP) are legally
			you have read and agree t you will not be able to send								- 1		ompliant documents. Suppliers need not create
	,	5 ,									- 1	ii	voices generated using their own systems.
						6.1			IA	ccept	- 1		
									6.2		_		

To use the CSP and to allow Coupa to create invoices on your behalf when you use compliant e-invoicing, you must accept the Coupa Open Business Network legal Terms of Use. Otherwise, you cannot create and submit invoices through Coupa and the CSP.

The legal terms of use lists the terms and conditions for using e-invoicing through Coupa and the CSP. You as a supplier, especially if you are responsible for managing legal tax invoices, are required to have read, assessed, and agreed to these terms of use and to be aware of your responsibilities towards the content and handling of these invoices.

To issue a legal compliant invoice, you need to set up a remit-to address for a compliance country. When you use a compliance country remit-to address for the first time, Coupa validates if you have signed the latest terms of use.

**F** Create an invoice





**Note**: This would have been completed when setting up your legal entity. If not configured, refer to guide (03\_CSP Add a Legal Entity) for more information

#### F **Create an invoice**



7.3

#### The 'To' Field contains the buyer's 7.3 details; •

HOME

- **Bill-To Address**
- Buyer VAT ID •
- Ship To Address •

मु Cr	eate an invo	bice	7.4			HOME
21	otobook (Vollow)	each V 70,00	420,00 8			Scroll down to view and edit your line items.
PO Line C000001683-3	7.6 Contract	Supplier part number	Prepayment?  Select Yes if future services will be billed and are payable in a single invoice		7.4	To delete a line item from your invoice, click on the <b>delete icon</b> .
Service Start Date None	Service End Date None	Upfront Deposit Payment?	Deposit Remark None		7.5	Use the quantity field to edit the quantity of the items.
Billing		be made before goods / services are delivered. Please note that your Head of Finance will be added to the approval chain to approve this arrangement			7.6	<b>Note</b> : Service providers will have a service start and end date in their line items.
101-K-1000012103	300				7.7	Click on the <b>VAT Rate</b> dropdown arrow to select the applicable rate.
VAT Rate	7.7 VAT Amount Tax F	Reference				
15,0% ✓ 15,0% 0,0%	63,00					
Ac Exempt		Total Taxes				
Reverse Charge		Lines Net Total Lines VAT Totals	560,00 0.00	1		

**F** Create an invoice





The comments functionality serves as a means for direct communication with TFG. This can be used at any time to communicate relevant information to TFG. Comments will be seen by anyone in TFG with access to the invoice.



Are you ready to send?		Confirmation screen appears after clicking the submit button.
Coupa is about to create an invoice on your behalf. Please make sure you are not attaching another invoice to this transaction as the Coupa generated PDF is your and your customers legal invoice.	7.16	Click ' <b>Send invoice</b> ' to submit your invoice.
7.16	7.17	A green bar appears confirming your submission.
Continue Editing Send Invoice	7.18	Get the status of your invoice by checking the status column on the invoice table.
Office Box invoice #INVTEST001 is processing		·
Instructions From Customer		
Dear Supplier, please see our supplier PO and Invoice guideline on http://tfg.co.za/supplier or call Yogan anytime		
Create Invoice from PO         Create Invoice from Contract         Create Blank Invoice         Create Credit Note		
Export to ~ 7.18 View All ~ Search $\wp$		
Invoice # Created Date S as PO # Total Unanswered Comments Dispute reason Actions		
INVTEST001 2021/01/11 Processing None 483,00 ZAR No		
Per page 15   45   90		

Image: Create an invoice from Contract



Coupa supplier portal       THANDI V NOTIFICATIONS 3 HELP V         Home       Profile       Orders       Service/Time Sheets       ASN       Invoices       Catalogues       Business Performance       Sourcing       Add-ons       Setup	8	Create an ir	voice f	from contract
Invoices Lines Payment Receipts				with TFG will be able to t instead of a purchase
Select Customer       THE FOSCHINI GROUP LIMITED         Invoices         Instructions From Customer         Dear Supplier, please see our supplier PO and Invoice guideline on http://tfg.co.za/supplier or call Yogan anytime Create Invoices ?         Create Invoice from PO       Create Invoice from Contract       Create Blank Invoice         Create Invoice from PO       Create Blank Invoice       Create Credit Note	8.1	above the in <b>Note</b> : Should	voices t d you no	<b>voice from Contract</b> ' table. ot have a contract with I be greyed out.
Export to       8.1         Invoice #       Cr         No rows.       Select Customer         Select Customer       Invoices         Invoice #       Cr         Invoice #       Cr         No rows.       Select Customer         Dear Supplier, please see our supplier PO and Invoice guideline on http://tfg.co.za/supplier or call Yogan anytime Create Invoices (Invoices (Invoices (Invoices Invoices (Invoices Invoices Invoi		JP LIMITED 🗸		
Create Invoice from PO Create Invoice from Contract Create Blank Invoice Create Credit Note Export to  View All Invoice # Created Date Status Select Contract X D	Search	Ctions	8.2	Select the relevant contra from the dropdown list.
No rows. Per page 15   45   90  Select a Contract Notebooks 2021  Notebooks 2021	.3		8.3	Click on the ' <b>Create</b> ' but

문 Create invoice





**Note**: This would have been completed when setting up your legal entity. If not configured, refer to guide (03\_CSP Add a Legal Entity) for more information

То Customer THE FOSCHINI GROUP LI 9.3 **Note:** More than one Bill-To address is presents as a contract could be linked to more than one TFG legal entity. Please select the requester of Bill-To Address No address selected goods/services correct Bill-To address. 9.3 Choose an Address \* Buyer VAT ID  $\sim$ It is important that the correct Bill-To address is selected as the Ship To Address No address selected  $\mathcal{O}$ requestor must RECIEPT the goods in order for your invoice to be approved and processed. **Requester Email** Choose an Address Requester Name View All Ω Advanced Search Early Payment Request? Legal Entity Name 🔺 Line 1 Line 2 City State Postal Code Country/Region -Actions In the None 340 Voortrekker Road 7501 South Africa Parow Cape Town None Choose the To select the correct 340 Voortrekker Road Parow Cape Town Western Cape 7501 South Africa None 5% Choose (one 9.4 address, click on None 340 Voortrekker Road Parow Cape Town Western Cape 7501 South Africa 💙 Choos 9.4 wee 'Choose'. None 340 Voortrekker Road Parow Western Cape 7501 South Africa Cape Town Choose **Early Payment Reason** None 340 Voortrekker Road None Parow None 7501 South Africa Choose None 340 Voortrekker Road None Parow None 7501 South Africa Choose Fashion Retailers Zambia Manda Hill Great East Road Lusaka None 10101 Zambia 🕑 Choose Foschini Retail Group None None 98282 South Africa SSS SSS Choose Stanley Lewis Center 340 Voortrekker Road None Western Cape 7500 South Africa Parow East 🕑 Choose Stanley Lewis Center 340 Voortrekker Road None 7500 South Africa Parow East Western Cape Choose 1 2 Prev Next 3 .....

#### F **Create invoice**



Click on the search icon to choose the 'Bill-to Address'.



#### То





9.5

Click on the dropdown menu to select the correct 'Buyer VAT ID'.





9.6	Enter the requesters email in the field provided.
9.7	Enter the requesters name in the field provided.







9.8	Type in the ' <b>Description</b> ' of the item in the field provided.
9.9	Update the quantity using the field provided.
9.10	Update the 'Unit of Measure' by selecting from the dropdown list.
9.11	Select the applicable VAT rate from the dropdown list







<b>VAT Rate</b> 15,0%	VAT Amount     Tax Reference       52,50		9.12	Click on ' <b>Add Line</b> ' to add an additional line item.
			9.13	The ' <b>Gross Total</b> ' displays at the bottom of the invoice with Total Taxes.
• Add Line 9.12	Lines Net Total Lines VAT Totals	420,00 63,00	9.14	Click on the ' <b>Delete</b> ' button to erase the invoice.
		03,00	9.15	Click on the 'Cancel' button to withdraw the draft invoice.
	9.13 Total VAT	63,00 420,00	9.16	Click on the ' <b>Save as draft</b> ' button to edit and submit at a later stage.
	Gross Total Delete Cancel Save as draft	483,00 Calculate	9.17	Click on the ' <b>Calculate</b> ' button to determine the total value of the invoice.
Comments	9.14 9.15 9.16	9.17 9.18	9.18	Click on the ' <b>Submit</b> ' button to send the invoice to TFG.
Enter Comment				





Are you ready to send?	ur behelf. Diesee meke euro vou		9.19	Confirmation screen appears. Clice <b>Send invoice</b> ' to submit your invoice.
Coupa is about to create an invoice on you invoice to this transaction as the Coupa ge			9.20	A green bar appears confirming yo submission.
	Continue Editing	Send Invoice	9.21	Get the status of your invoice by checking the status column on the invoice table.
nvoices				
Office Box invoice #INVTEST001 is processing		X		
OVOICES Office Box invoice #INVTEST001 is processing structions From Customer ear Supplier, please see our supplier PO and Invoice guideline on ht	tp://tfg.co.za/supplier or call Yogan anytime	X		
Office Box invoice #INVTEST001 is processing	tp://tfg.co.za/supplier or call Yogan anytime Create Blank Invoice Create Credit Note	ž		
Office Box invoice #INVTEST001 is processing structions From Customer ear Supplier, please see our supplier PO and Invoice guideline on ht reate Invoices () Create Invoice from PO Create Invoice from Contract Export to		∑ Search		
Office Box invoice #INVTEST001 is processing         structions From Customer         ear Supplier, please see our supplier PO and Invoice guideline on ht         reate Invoices (i)         Create Invoice from PO         Create Invoice from Contract         Export to ~         9.21	Create Blank Invoice Create Credit Note	Search P Dispute reason Actions		

# 문 Invoice status'



1.	Draft	The invoice has been created, but it has not been submitted to your customer yet.
2.	Pending approval	The invoice is currently under review by the AP department.
3.	Processing	This status is visible for a few seconds after invoice submission. This happened while Coupa is creating an invoice PDF of behalf of the supplier. This is only a technical status.
4.	Approved	The invoice has been accepted for payment by our AP department.
5.	Disputed	Invoices with a disputed status are invoices with information that our AP department does not agree to, needs clarification on, or finds incorrect.
6.	Abandoned	The disputed invoice has been abandoned.
7.	Voided	Something is wrong with the invoice. An invoice can be voided if it was issued in duplicate or has already been paid for through an earlier invoice.
8.	Paid	Your invoice has been paid.



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## **NON-Coupa Supplier Portal (CSP)**

### Creating and submitting invoices

# 장 Non-CSP Purchase Order (PO) email





### 단 Compliant invoicing 'Terms of Use'



To allow Coupa to create invoices on your behalf when you use compliant e-invoicing, you must accept the Coupa Open Business Network legal Terms of Use. Otherwise, you cannot create and submit invoices through Coupa.

The legal terms of use lists the terms and conditions for using e-invoicing through Coupa. You as a supplier, especially if you are responsible for managing legal tax invoices, are required to have read, assessed, and agreed to these terms of use and to be aware of your responsibilities towards the content and handling of these invoices.

To issue a legal compliant invoice, you need to set up a remit-to address for a compliance country. When you use a compliance country remit-to address for the first time, Coupa validates if you have signed the latest terms of use.



Choose Invoice-From Address	× el
No invoice from addresses to choose from.	
To add a new address click Create New Remit-To.	Z
1.4	
Cancel Create New Remit-To	
Portuget?	

To update the 'Invoice-From details on
your invoice, click on the 'Create New Remit-To' button.

문 Create Remit-To Address

Enter a new address	
	to make it available on invoices to specify the details of paid. The Remit To name helps when creating invoices
Supplier	Stationery Box
* Country/Region	South Africa
* Registered company 1.4 legal name Address	Stationery Box
Remit to name	
* Line 1	23 Time street
Line 2	
* City	Johannesburg
County	
* Postal Code	2001
Preferred Language	English (South Africa) 🗸
	Cancel Create and Use

Another pop-up window appears prompting you to update

1.3	<ul><li>Your 'Company Information' including</li><li>Country/Region</li><li>Registered company legal name</li></ul>
1.4	Your address

문 Create Remit-To Address

Enter a new a 1.5	is 💙	<
Tax Registration		•
Tax Country/Region	South Africa - ZA	
* VAT ID	4999999999	
Not For Cross-Border Invoid 1	6	
Banking Informatio	n	
	n is required for compliant invoicing when indicated (with nfo here is not required and will remain private	Ì
* Bank Name:	Bank One	l
	A Must be present on South Africa compliant invoice	
Beneficiary Name:	Stationery Box	
* Bank Account Number:	6788966905	l
	A Must be present on South Africa compliant invoice	
Transit Code Type:		
Transit Code:	1.7	
IBAN:	Cancel Create and Use	

1.5	Scroll down to update your 'Tax Registration' details.
	Note: The VAT ID is a mandatory field
1.6	Update your Banking Information <b>Note</b> : The Bank Name & the Bank Account Number are mandatory fields.
1.7	Once all the fields have been completed, click on the ' <b>Create and Use</b> ' button.

## 문 Create invoice





2.3

2.3	<ul> <li>The 'To' Field contains TFG details;</li> <li>Bill-To Address</li> <li>Buyer VAT ID</li> <li>Ship To Address</li> </ul>
-----	--

पु Create invoice



2.4	Update the quantity using the field provided.
2.5	Select the applicable VAT rate from the dropdown list

## 단Create invoice



2.6	The ' <b>Gross Total</b> ' displays at the bottom of the invoice with Total Taxes.
2.7	Click on the ' <b>Delete</b> ' button to erase the invoice.
2.8	Click on the 'Cancel' button to withdraw the draft invoice.
2.9	Click on the ' <b>Save as draft</b> ' button to edit and submit at a later stage.
2.10	Click on the ' <b>Calculate</b> ' button to determine the total value of the invoice.
2.11	Click on the ' <b>Submit</b> ' button to send the invoice to TFG.
2.12	Select the checkbox to have status updates for invoices emailed to you.

# 문 Create invoice



2.13	Confirmation screen appears. Click ' <b>Send invoice</b> ' to submit your invoice.
2.14	A green bar appears confirming your submission.
2.15	Get the status of your invoice by checking the status column on the invoice table.

