# **JPPLIER GUIDE**

Purchase Order

management

## 문 **TABLE OF CONTENTS**

Purchase Order (PO) email	4
CSP log In	5
CSP – 'Orders' tab	6
CSP - PO details	10







# ŢF

### Purchase order management

## F Purchase Order (PO) email



Reply	Reply All	Forward	Delete	Move	Mark 💌	Add 🕶	View •	Print	Close			1	When a PO is sent to first receive it via ema	you, you will iil.
Thu 1/7/2 From: 1 Fo: Mar	2021 11:33 AN THE FOSCHIN adyquins@test	/I II GROUP LIM ting.s2pconsu	1ITED Iting.co.za									1.1	The body of the email of your PO. To view Your PO. To vie	contains details of PO in the CSP,
E		test TH	E FOSC	HINI G	ROUP L	IMITED	Purcha	se Ord	ler #C0	00001677	More Detail			
Hi Mar You ha	ndy, ave received a	new purchase	e order #C00	0001677 fr	om THE FOS	SCHINI GRO	UP LIMITED	Company	Powered I	by <b>ŵcoupa</b>	PO ID C000 Status Issue Order Date 2021 Revision Date 2021 Req # 1631	0001677 ed - Scheduled f /01/07 /01/07	for email Last Opened None Acknowledged At None Payment Term None Shipping None	
Su	bmitted By I Supplier I Total	Katlego Lee Mandyquins <b>18 000.00 Z</b>	uw Mannequi A <b>R</b>	ns & Disp	lays						Supplier			Shipping
	Items	Female ma Mannequin	nnequin s - Torso	2	Each @ 2 Each @ 2	500,00 000,00	10 000 8 000	<b>,00</b> zar <b>,00</b> zar	View	1.1 Order	Mandyquins Manneq Johannesburg 2001 South Africa <u>Mandyq</u>	uins & Displays uins@testing.s2	23 Time street 2pconsulting.co.za ++27 11 222 3333	350 Voortrekker Road Parow East Western Cape 7500 South Africa Attn: Katlego Leeuw
											Lines			
											4 EA Female manned Supplier Mandyquins Ma Account 101-K-1000012	quin for 10 000,00 nnequins & Display 10300 • Period Bud	0 ZAR iys • Need By 2021/01/29 • Commodity Marketing S Iget_100_UAT Week 1	Services • Savings (%) 30.0% •
											4 EA Mannequins - T Supplier Mandyquins Ma Account 101-K-1000012	orso for 8 000,00 nnequins & Display 10300 • Period Bud	0 ZAR iys • Need By 2021/01/29 • Commodity Marketing \$ Iget_100_UAT Week 1	Services • Savings (%) 30.0% •
													Total	18 000,00 ZAR

문 Log In





# F Orders tab



众coup	<b>a</b> supplier portal		MANDY -   NOTIFICATIONS 7   HELP -				2	Once logged into the Coupa Supplier		
Home	Profile Orders Service/Time Sheets ASM	N Invoices Catalogues	Business Performan	ice Sourcing Add	l-ons Setu	qı	3	Portal		
Orders	Order lines Return Order Changes Order Line Ch	anges Deliveries						Click on the 'Orders' tab on the main menu.		
	Xou have 1 nnouncements related t	o Orders (THE FOSCHINI GRO	UP LIMITED) <u>View All Ann</u>				3.1	The Orders page with the Purchase Orders table appears		
	Purchase Orders		Select Customer	THE FOSCHINI GRO			3.2	From the ' <b>Select Customer</b> ' drop-down list in the top right corner, select THE FOSCHINI GROUP LIMITED to see all your		
	Dear Supplier, please see our supplier PO and Invoice guide	eline on http://ttg.co.za/supplier or c	all Yogan anytime a Purchase Order					TFG purchase orders.		
3.3	PO Number Order Date Status Acknowledged A	t Items	View All Unanswered Comments	<ul><li>Search</li><li>Total Assigned</li></ul>	To Actions		3.3	The default view displays all purchase orders received from TFG.		
	C000001677 2021/01/07 Issued None	4 each of Female mannequin 4 each of Mannequins - Torso	No	18 000,00 ZAR	38 <b>38</b>					
	1101 2020/11/04 Soft Closed 2020/11/04	7 each of Female mannequin	No	17 500,00 ZAR						
	650 2020/10/23 Issued None	8 each of Kids mannequin	No	12 000,00 ZAR						
	648 2020/10/23 issued 2020/11/04	5 each of Mannequins - Torso 7 each of Female mannequin	No	10 000,00 ZAR						
					~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Chat with Coupa Support				

nstructions	From Custo	omer						
Dear Supplier,	please see o	ur supplier P	O and Invoice guideli	ne on http://tfg.co.za/supplier or ca	all Yogan a	nytime 3.5		
			Click the	Action to Invoice from	a Purcł	nase Order		
					View	All	1677	<b>_</b>
PO Number	Order Date	Status	Acknowledged At	Items	Unansw	All	al Assigned To	Actions
C000001677	2021/01/07	Issued	None	4 each of Female mannequin 4 each of Mannequins - Torso	No	Open Orders	R	<b>.</b>
1101	2020/11/04	Soft Closed	2020/11/04	7 each of Female mannequin	No	Orders not acknowledged	R	
650	2020/10/23	Issued	None	8 each of Kids mannequin	No	Orders not invoiced	R	
649	2020/10/23	Issued	2020/11/04	5 each of Mannequins - Torso	No	Orders overdue	R	
648	2020/10/23	Issued	2020/11/04	7 each of Female mannequin	No	Orders with pending changes	R	9 <b>9</b>
						POs with service lines		
						Create View		

### 3.5 Click on the '**View**' drop- down menu to perform advanced filtering.

#### 3.4 To search for a specific order, type in the order number and click on the search icon.

#### Purchase Orders

**'Orders' tab** 

#### Instructions From Customer

Ţ

Dear Supplier, please see our supplier PO and Invoice guideline on http://tfg.co.za/supplier or call Yogan anytime

	Click the Section to Invoice from a Purchase Order										
					View All	~	1677	Q			
PO Number	Order Date	Status	Acknowledged At	Items	Unanswered Comments	та	otal Assigned To	Actions			
C000001677	2021/01/07	Issued	None	4 each of Female mannequin	No	18 000,00 Z	AR	i:::::::::::::::::::::::::::::::::::::			









					View All	✓ 1	677	<b>,</b> 0
PO Number	Order Date	Status	Acknowledged At	Items	Unanswered Comments	Total	Assigned To	Actions
C000001677	2021/01/07	Issued	None	4 each of Female mannequin 4 each of Mannequins - Torso	No	18 000,00 ZAR		<b>.</b>
1101	2020/11/04	Soft Closed	2020/11/04	7 each of Female mannequin	No	17 500,00 ZAR		
650	2020/10/23	Issued	None	8 each of Kids mannequin	No	12 000,00 ZAR		9 <b>. 9</b> .
649	2020/10/23	Issued	2020/11/04	5 each of Mannequins - Torso	No	10 000,00 ZAR		9 <b>. 9</b> .
648	2020/10/23	Issued	2020/11/04	7 each of Female mannequin	No	17 500,00 ZAR		1 <b>. 1.</b>

Use the actions shortcut buttons to do the following:							
3.6	Click on the gold coins to create an invoice.						
3.7	Click on the red coins to create a credit note.						







			3.8		View All	<b>~</b> 1	677	<b>_</b>	3.
PO Number	Order Date	Status	Acknowledged At	Items	Unanswered Comments	Total	Assigned To	Actions	
C000001677	2021/01/07	Issued	None	4 each of Female mannequin 4 each of Mannequins - Torso	No	18 000,00 ZAR		i: i:	3.
1101	2020/11/04	Soft Closed	2020/11/04	7 each of Female mannequin	No	17 500,00 ZAR			
650	2020/10/23	Issued	None	8 each of Kids mannequin	No	12 000,00 ZAR		99 9 <b>9</b>	
649	2020/10/23	Issued	2020/11/04	5 each of Mannequins - Torso	No	10 000,00 ZAR		8 <b>. 8</b> .	
648	2020/10/23	Issued	2020/11/04	7 each of Female mannequin	No	17 500,00 ZAR		i: i:	

}	The status table shows the status of your purchase orders.
)	POs can have the following status':

1. Buyer Hold: The PO is approved but pending buyer review handled by Procurement department)

2. Cancelled: The PO is cancelled and doesn't need to be fulfilled.

3. Closed: The issued PO was received and then closed, either manually or automatically within Coupa

4. **Currency Hold**: The PO is on hold due to a currency exchange rate issue. Currency Hold happens when the currency of the Chart of Account (i.e., company code or BU) and the currency of the item does not have an exchange rate to link the 2 currencies. Only Admins can release the currency hold and they should map the exchange rates of the 2 currencies before releasing.

- 5. Error: There's something wrong with the PO. Contact buyer to get the PO back on track.
- 6. **Issued**: The PO was approved and sent to you.
- 7. **Soft Closed**: The PO is closed but can be reopened. You cannot invoice against a PO in this status. You cannot invoice against a soft closed PO.





Number Order Date	Status	Acknowledged At	Items	View All	ments	✓ 1677 Total Assigned	C Actions	4	PO details	
00001677 2021/01/07	Issued	None	4 each of Female mannequin 4 each of Mannequins - Torso	No	18 0	00,00 ZAR	<b>1</b> 8 <b>8</b>	4.1	For a detailed the PO numb	d view of your PO cli er.
🔅 <b>coupa</b> supplier p	ortal				MA		7 HELP ✓	4.2	Details of you	ır PO will display.
Home Profile Or Orders Order lines R	ders Ser eturns Ord	vice/Time Sheets /	ASN Invoices Catalogues	Business Performan	nce Sourd	ing Add-ons Se	tup	4.3	Scroll down to details.	o view PO line-item
📣 You hav	e 1 custome	r announcements relate	ed to Orders (THE FOSCHINI GROUP	P LIMITED) <u>View All Anr</u>	nounceme	Lines		A	dvanced Search 🔎	Sort by Line Number: $0 \rightarrow 9$
Purcha	Se Orc status Iss rder Date 20 sion Date 20	<b>Jer #C0000C</b> ;ued - Sent via Email 21/01/07 21/01/07	)1677 <u></u> Shi shi	Select Customer pping p-To Address 350 Voortm Parow Eas Wootern C	r THE	Type     Item       Image: Second state     Female mannequin       Need By     Part Number       2021/01/29     None       Upfront Deposit Payment?     No	Manufacturer Name None Deposit Remark None	Qty     Unit       4     each       Manufacturer Part N       None	Price Total 2 500,00 10 000,00 Iumber Prepayment? Service St No None	Invoiced 0,00 art Date Service End Date None
Payn Att Ackn	Lequester Kai Email kat lent Term No achments No powledged	tlego Leeuw :lego.leeuw@s2pconsultinç .ne .ne	J.co.za	Western C 7500 South Afric Attn: Katler	ape ca go Leeuw	Type     Item       Image: State of the state of	Manufacturer Name None Deposit Remark None	Qty     Unit       4     each       Manufacturer Part N       None	Price     Total       2 000,00     8 000,00       lumber     Prepayment?     Service St       No     None	Invoiced 0,00 tart Date None

F Purchase Order (PO) details





4.4	Click on the ' <b>Create Invoice</b> ' button to create an invoice.
	Click on the ' <b>Request Change</b> ' button to ask for a change in the PO.
4.5	<b>Note</b> : Change orders can only be requested withing 72 hours of receipt. Change requests can be to request updates in PO data (price, quantity or expected delivery date).
	See step <b>4.8</b> on sending a message to the requester should you wish communicate additional information on the PO change request.
4.6	Click on ' <b>Print View</b> ' to get a PDF version of your PO.

# 문 Purchase Order (PO) details



Create Invoice       Request Change       Save       Print View         Image: Comments       4.7       Enter your comments to the PO requester by typing your message in the field provided.         Image: Comment       Image: Comment       Image: Comment       Image: Comment         Dear TFG requestor       Image: Comment       Image: Comment       Image: Comment         Dear TFG requestor       Image: Comment       Image: Comment       Image: Comment       Image: Comment         Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment         Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Image: Comment       Imag							
Comments 4.7   Enter Comment   Dear TFG requestor   Dear TFG requestor   Call   Automatically updated   Purchase order C000001677 version 1 sent to supplier via Email. View PO   Foschini Retail Group (Pty) Ltd User   Poschini Retail Group (Pty) Ltd User   Purchase order C000001677 created		Create Invoice	Request Change	Save	Print View	4.7	Enter your comments to the PO requester by typing your message in the field provided.
Enter Comment       Image:	Comments 4.7				~	4.8	Click on ' <b>Add Comment</b> ' to send your message to the requestor.
4.10       Add Comment         4.9       4.10         Automatically updated       on 2021/01/07 at 11:33 AM         Purchase order C000001677 version 1 sent to supplier via Email. View PO       on 2021/01/07 at 11:33 AM         Foschini Retail Group (Pty) Ltd User       on 2021/01/07 at 11:32 AM         Purchase order C000001677 created       On 2021/01/07 at 11:32 AM	Enter Comment     V       Dear TFG requestor				4.8	4.9	To view an audit train on your PO click on the ' <b>History</b> ' drop down arrow.
History     Automatically updated   Purchase order C000001677 version 1 sent to supplier via Email. View PO   Foschini Retail Group (Pty) Ltd User   on 2021/01/07 at 11:32 AM   Foschini Retail Group (Pty) Ltd User   On 2021/01/07 at 11:32 AM   Purchase order C000001677 created	4.10				Add Comment	4.10	A list of activities associated with your PO presents.
Automatically updated       on 2021/01/07 at 11:33 AM         Purchase order C000001677 version 1 sent to supplier via Email. View PO       on 2021/01/07 at 11:32 AM         Foschini Retail Group (Pty) Ltd User       on 2021/01/07 at 11:32 AM         Foschini Retail Group (Pty) Ltd User       On 2021/01/07 at 11:32 AM         Purchase order C000001677 Created       On 2021/01/07 at 11:32 AM	L History				V		
Foschini Retail Group (Pty) Ltd Useron 2021/01/07 at 11:32 AMFoschini Retail Group (Pty) Ltd UserOn 2021/01/07 at 11:32 AMPurchase order C000001677 CreatedOn 2021/01/07 at 11:32 AM	Automatically updated Purchase order C000001677 version 1 sent to supplier via Email. View P	0			on 2021/01/07 at 11:33 AM		
Foschini Retail Group (Pty) Ltd User     On 2021/01/07 at 11:32 AM       Purchase order C000001677 Created     On 2021/01/07 at 11:32 AM	Foschini Retail Group (Pty) Ltd User				on 2021/01/07 at 11:32 AM		
	Foschini Retail Group (Pty) Ltd User Purchase order C000001677 Created			(	On 2021/01/07 at 11:32 AM		

